Station	Station Plus	Station 3.0
HX-DU010EB	HX-DE010EB	HX-DTA10EB
HX-DU015EB	HX-DE015EB	HX-DT015EB
HX-DU020EB	HX-DE020EB	HX-DT020EB

STORY Station Series

External Hard Drive

User's manual

Read Me First

About this Manual

Your product comes with a quick installation guide and a user's manual.
Following the instructions and precautions of this manual will ensure easier and more enjoyable use of your STORY Station Series External Hard Drive.

Quick Installation Guide

An installation guide is provided with the purchase of STORY Station Series External Hard Drive.
The Quick Installation Guide explains product components and provides simple instructions on how to install the product.

User's Manual

The User's Manual contains detailed information about features and instructions on using your STORY Station Series External Hard Drive.

Using this Manual

Carefully read and understand the "Handling Precautions" section before using the product.
Failure to follow all the instructions as outlined in the Handling Precautions section could result in damage to you or to your STORY Station Series External Hard Drive.

- Refer to the Troubleshooting section first if you experience a problem with the product.

Icon Guide

Icon		Meaning
	Precautions	These must be read thoroughly before using any of the functions.
	Caution	This contains must-know information about functions. User must be careful.
	Note	This contains useful information about the functions.

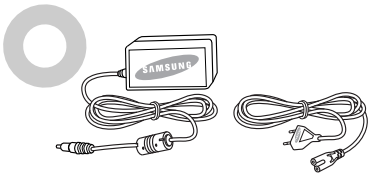
Software and user manuals are available for download at the Samsung Hard Disk Drive website (www.samsunghdd.com).
The content of this User's Manual may change without prior notice for product improvement purposes.

Handling Precautions

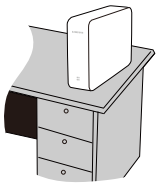
The following information serves to ensure user's safety and prevent damage to user's properties. Carefully read the information provided and use your product correctly.

Use the rated Power adapter

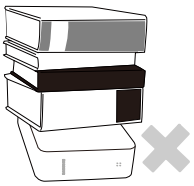
Use only the power adapter supplied with the product or approved by Samsung Electronics.



Installation Related

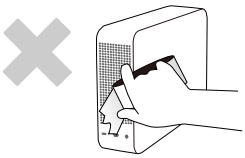


Use the product on a flat surface.



Do not sit on the product and do not place a heavy object over the product.

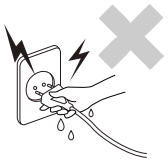
Product case or connector can be damaged and may cause a break down.



Avoid blocking the vent at the bottom or side of the external drive.

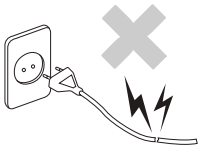
If the vent is blocked, there is a danger of damaging the external drive or overheating the inside of the product.

Power Related



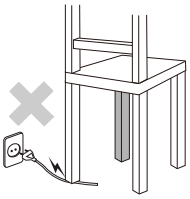
Do not touch the main plug or power cord with hands.

There is a danger of electric shock.



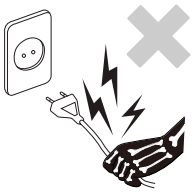
Do not use a damaged or loose main plug or power cord or power outlet.

There is a danger of electric shock or fire hazard.



Do not bend the power cord excessively or do not place a heavy object over the power cord.

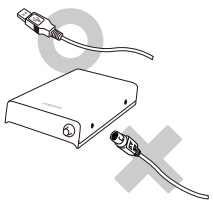
If the power cord is damaged, it may cause electric shock or fire and may increase the wrong operation.



Do not unplug the power cord out by pulling the cable only.

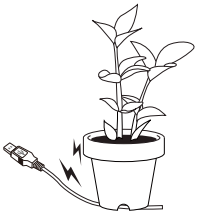
If the power cord is damaged, it may cause electric shock.

Data Cable Usage



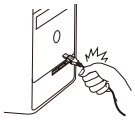
Standardized data cable.

This may increase the wrong operation and may cause a malfunction.



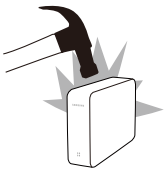
Do not severely bend the data cable and do not place a heavy object over the data cable.

If the data cable is damaged, it may cause a malfunction.



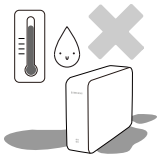
Do not unplug the data cable by severely pulling the cable.

This may damage connector on the product and may cause a problem with the product.



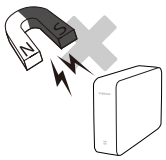
Shock

The external drive is very portable and you may easily drop it.
Take care not to drop and tip the product while carrying the external drive.
If you make an impact on the external drive, it may cause bad sectors on the disk.
Bad sectors can cause various and potentially read/write errors.



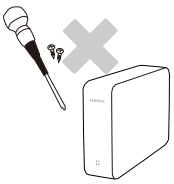
Humidity

If you use the product in places exposed to humidity, it may danger of electric shock.
In addition, prolonged exposure to moisture can corrode various parts and components.



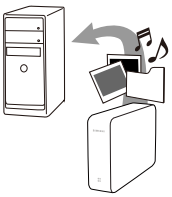
Magnets

Magnetic objects can cause various types of damage to the HDD,
including data damage.
Keep magnets and magnetic objects away from the external drive.



Disassembly and Label Removal

For repair, please visit the designated (samsung) customer service center.
Unauthorized disassembly, repair, or reform of the product and unauthorized removal
of the labeling will void your warranty.



Always Backup your Important Data

The external drive manufacturer does not guarantee data stored in the external drive
and will not assume responsibility for any mental or material damage incurred during data recovery.

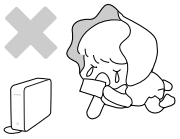
● Backup : Storing the original and a copy on two or more separate and accessible storage media.

Regular Virus Scanning

Frequently scan the device for viruses and protect the external drive from virus infection.

Cleaning the product

Never use cleaning fluid or similar chemicals.
Do not spay cleaner directly on the product.
It may cause discoloration and deformation of the product.



Custody Related

Keep the product and accessories out of the reach of children. It may cause personal injuries and problem.

Safely Remove Hardware

Always use the Safely Remove Hardware feature before shutting down the HDD or disconnecting the USB cable and power cable.

1MB=1,000,000bytes / 1GB=1,000,000,000bytes / 1TB=1,000,000,000,000bytes

Actual accessible capacity may vary from advertised capacity due to formatting and partitioning of the hard drive, as well as due to your computer's operating system.

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Introduction

The STORY Station Series External Hard Drive is a high-performance external hard drive that supports eSATA/USB Unlike conventional desktop disk drives, the STORY Station Series External Hard Drive makes it possible for you to instantaneously add greater storage capacity to your system without having to take the computer apart.

This means that your STORY Station Series External Hard Drive comes fully partitioned and formatted for your use and you can instantly access to the drive by simply plugging it into your computer through a USB port.
Additional setting are not necessary.

SecretZone™, which is part of the software bundle that comes with your STORY Station Series External Hard Drive, allows you to protect and manage your private data.

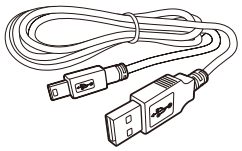
Specifications

Category	Station	Station Plus	Station 3.0
Interface	USB 2.0	USB 2.0, eSATA	USB 3.0
Transfer Rate	480 Mbps Max.	3.0Gbps Max. (eSATA)	5 Gbps Max.
Power	DC +12V, 2.0A		
Operating System	Windows XP / Vista / 7		
	Mac OS X 10.4.8 or Later (USB 2.0 & eSATA Only)		
Hard Disk Capacity	1TB , 1.5TB , 2TB		
Dimensions (W x H x L)	119.5mm X 41.85mm X 192.8mm		
Color	Dark Gray		
Format System	NTFS		

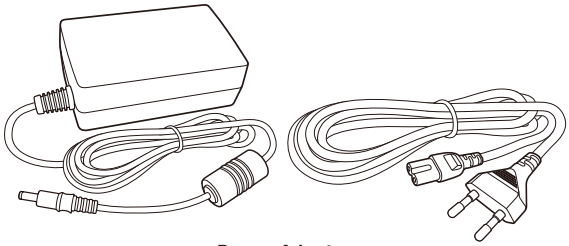
System Requirements

- PC : Windows XP / Vista / 7
- Macintosh : Mac OS X 10.4.8 or Later (USB 2.0 & eSATA Only)
- Upgrade your operating system to the latest version to enjoy better performance and reliability.
- Reformatting for Mac OS may be required (Refer to the 32, 33 page).

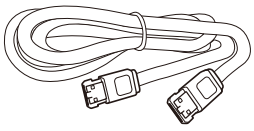
Components



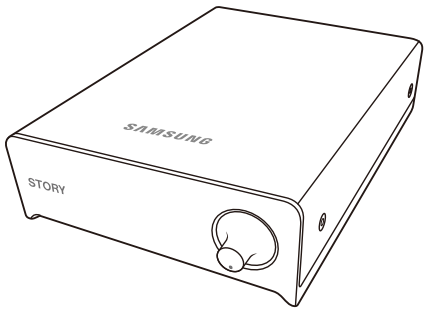
USB Cable



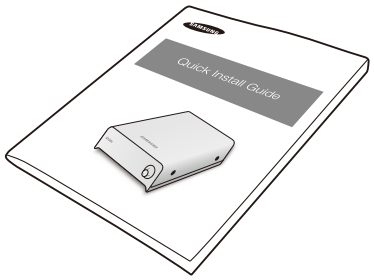
Power Adapter



eSATA Cable (Optional)



SAMSUNG STORY Station Series External Hard Drive

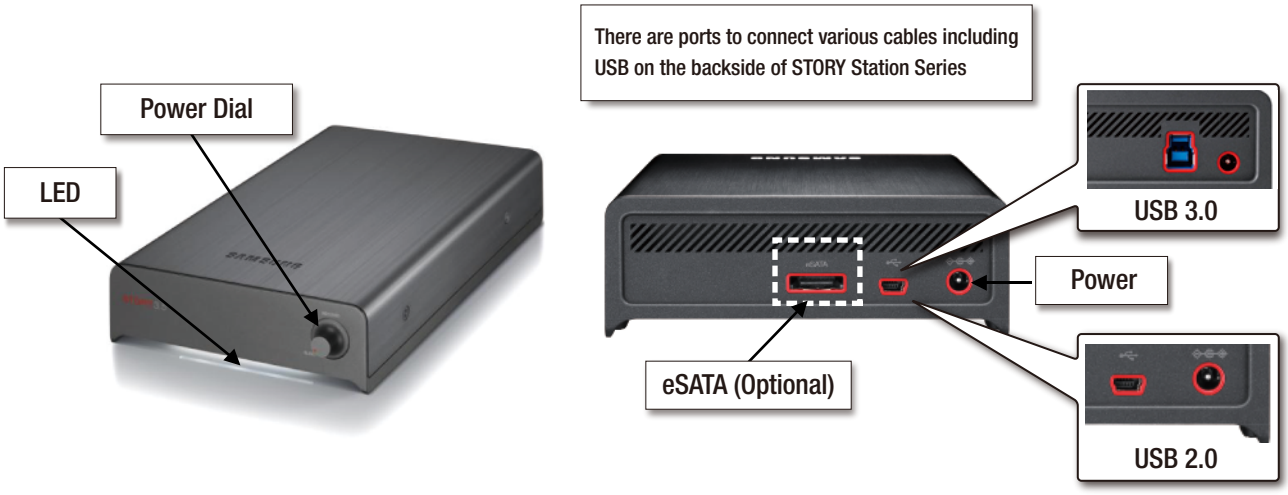


Quick Start Guide

※ When you purchase a STORY Station Series External Hard Drive, make sure that all components have been included in your product package.

※ Only STORY Station Plus model is provided with the eSATA Cable.

Overview



■ How to Operate the Power Dial

1) Power ON / OFF : Turn the dial to operate ON / OFF. (A clicking sound can be heard when shifting between ON and OFF.)

2) LOW LED Operation : Turn the dial to the right when the power is turned ON, and the LED gets brighter.

Connecting your STORY Station Series

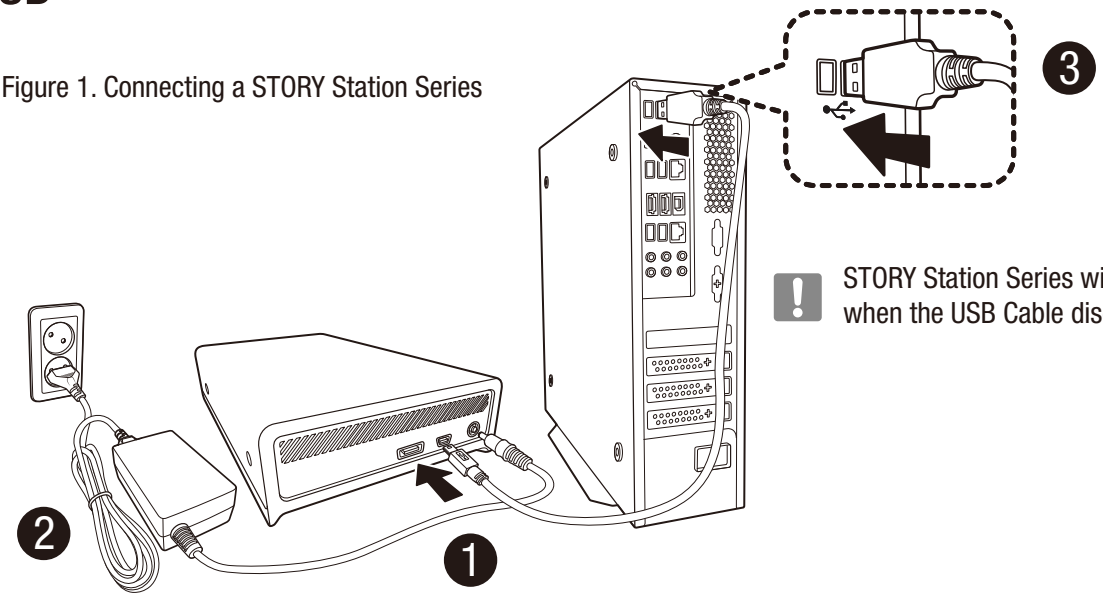
Installation

Verify that the computer meets the minimum system requirements as outlined in #System Requirements.

Connect the Data cable to your desktop/laptop computer as shown in the figure below.

USB

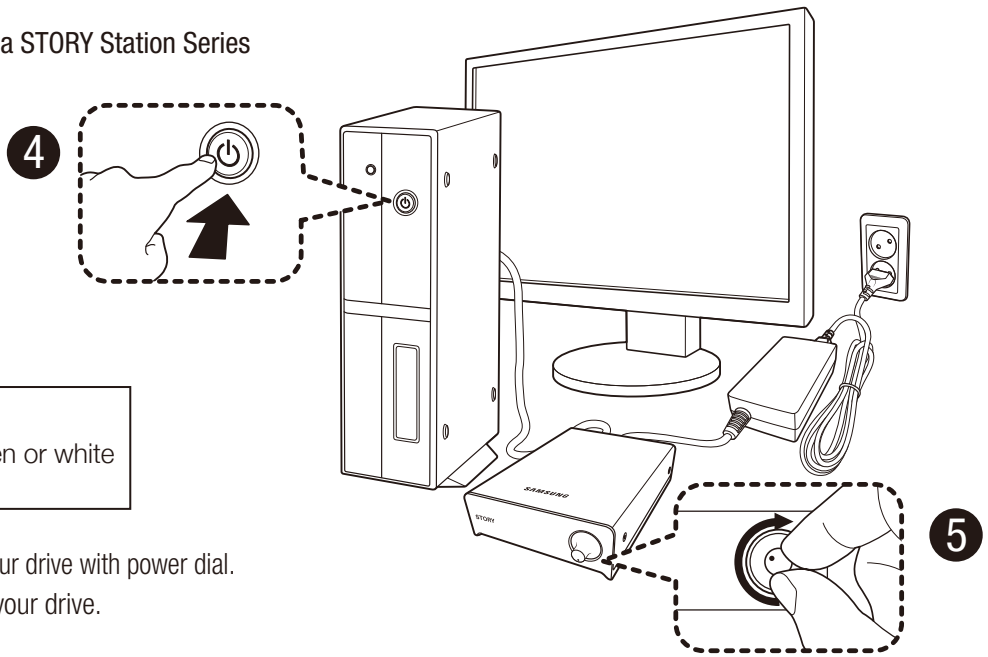
● Figure 1. Connecting a STORY Station Series



STORY Station Series will not power on when the USB Cable disconnected.

■ Plug in the power adapter and connect the USB cable to the corresponding port on your desktop PC or notebook PC.

● Figure 2. Power on a STORY Station Series



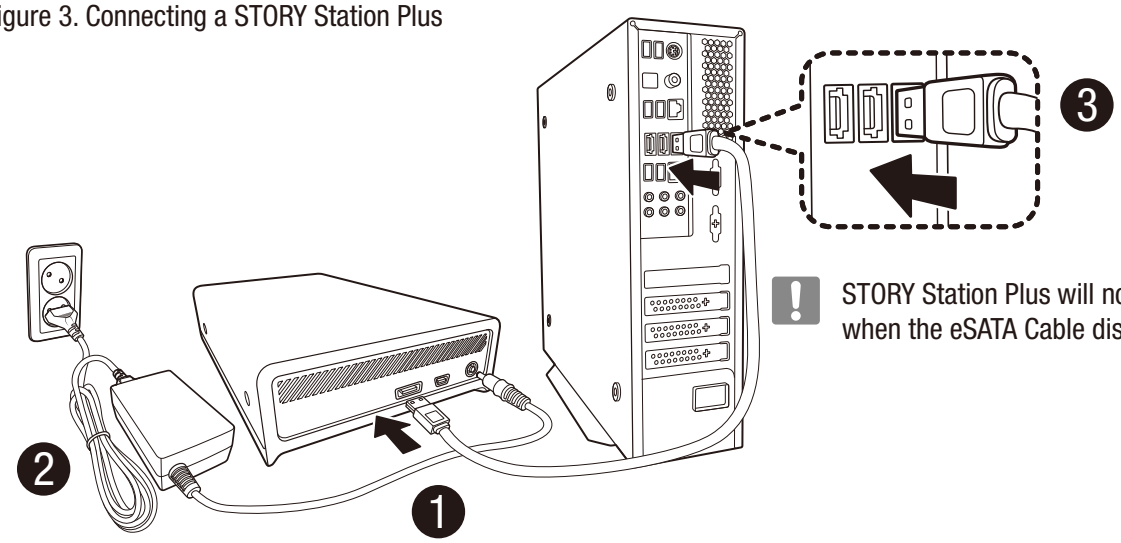
● LED Color
- USB 2.0 : Green or white
- USB 3.0 : Blue

■ Turn the power on your drive with power dial.
Now you can enjoy your drive.

> To use the STORY Station 3.0 model at its Maximum speed, you need a PC or a Host Card that supports USB 3.0 interface.

eSATA (Optional)

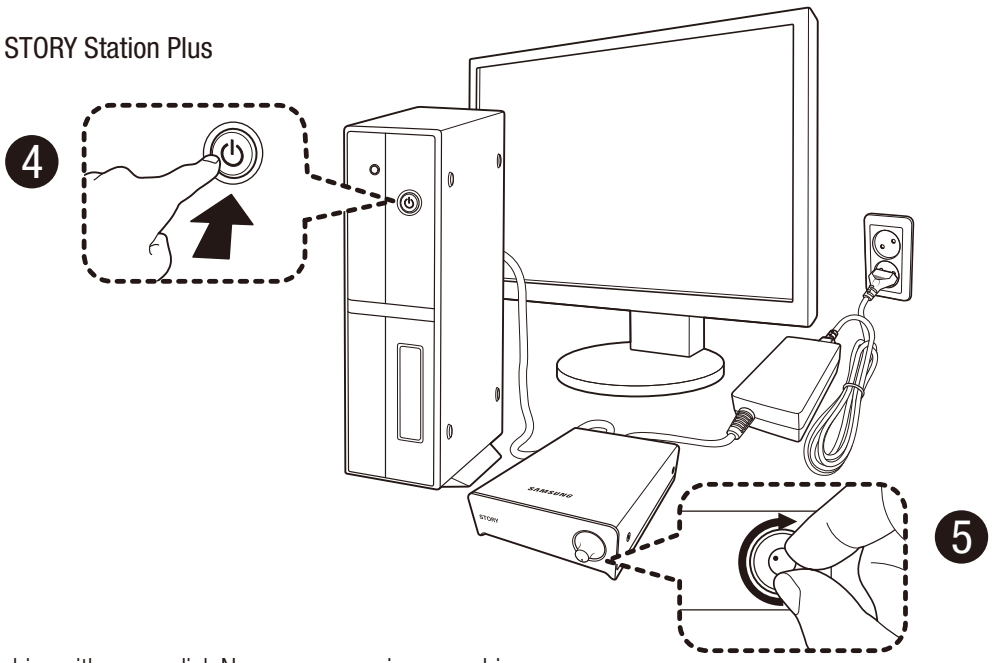
● Figure 3. Connecting a STORY Station Plus



STORY Station Plus will not power on when the eSATA Cable disconnected.

■ Plug in the power adapter and connect the eSATA cable to the corresponding port on your desktop PC or notebook PC.

● Figure 4. Power on a STORY Station Plus



● LED Color
- eSATA : white

■ Turn the power on your drive with power dial. Now you can enjoy your drive.

> To use the eSATA interface, you need an eSATA port on your computer.

Some eSATA controllers may require a computer reboot to recognize the device.

If both the USB cable and the eSATA cable are connected to the external drive, the eSATA interface will be enabled. For using the USB interface, disconnect the eSATA cable.

※ Only STORY Station Plus model supports the eSATA interface.

Windows

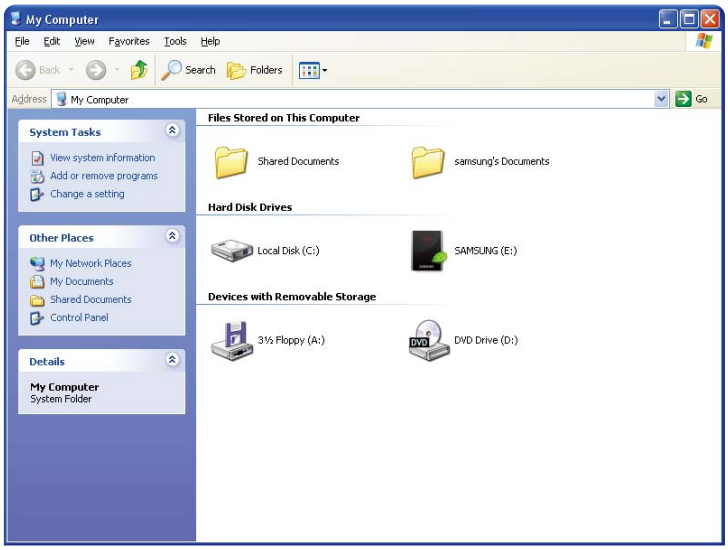
When you connect the STORY Station Series External Hard Drive to the computer a device icon will appear in the system tray at the lower right corner of the screen.

- Figure 5. System Tray indicating an external device

> If the external drive is connected by the eSATA interface, the device icon may not appear in the system tray.

The operating system will recognize and display "Samsung" drive under "My Computer."

- Figure 6. In the Windows Explorer, you will see a new Samsung drive



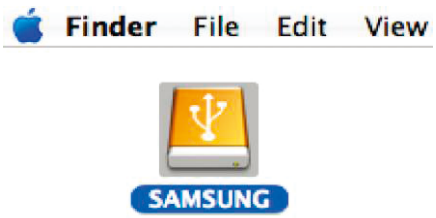
You are now ready to use the Samsung STORY Station Series External Hard Drive.

Macintosh

Connect your STORY Station Series External Hard Drive to the computer.
Your Macintosh operating system will then generate a SAMSUNG.

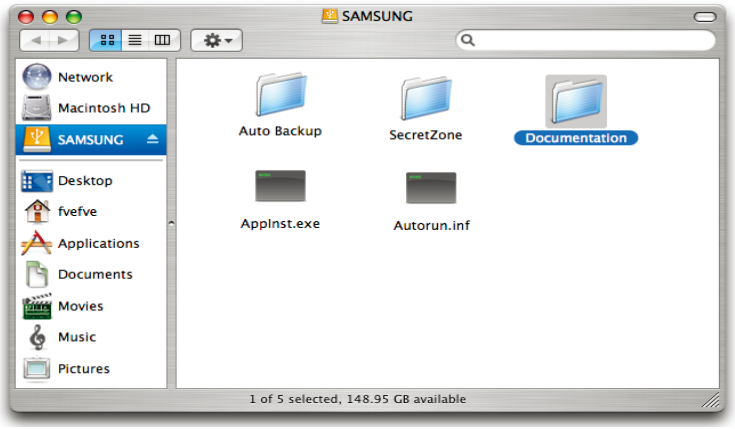
- Reformatting for Mac OS may be required (Refer to the 32, 33 page).

● Figure 7. Macintosh External Hard Drive connection icon



After clicking the SAMSUNG icon, the following folder will appear.

● Figure 8. Macintosh Folders



You are now ready to use the Samsung STORY Station Series External Hard Drive.
(Software included with your STORY Station Series External Hard Drive does not support the Mac operating environment.)

Using your STORY Station Series

Copying / Moving Files

Now that you have successfully installed your new STORY Station Series External Hard Drive,
you copy or move files or whole folders from your new STORY Station Series to your computer and vice-versa.

It is important to understand the difference between Copy and Move.
Copy : is to make a duplicate folder or file and store it so that you have two copies.
Move : is to take a folder or file from one location and put it into another.

WHEN YOU MOVE A FOLDER OR FILE, YOU NO LONGER HAVE A BACKUP COPY.

Copy and paste files from the computer to the STORY Station Series External Hard Drive (Removable Disk Method).

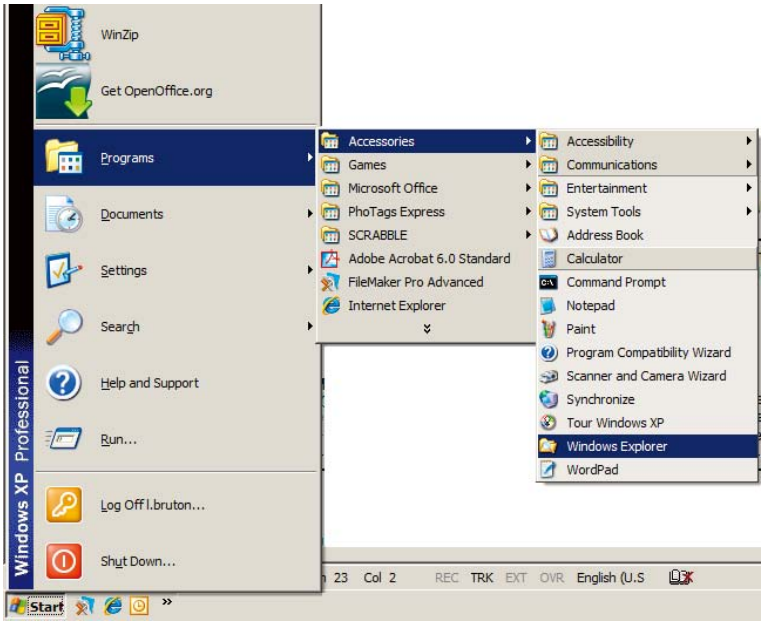
Removable Disk Method

For the purposes of this manual, we will make a copy of the Temp folder on the C drive of your computer and
copy it to the STORY Station Series External Hard Drive.

From the Windows Desktop click:

Start → Programs → Accessories → Windows Explorer

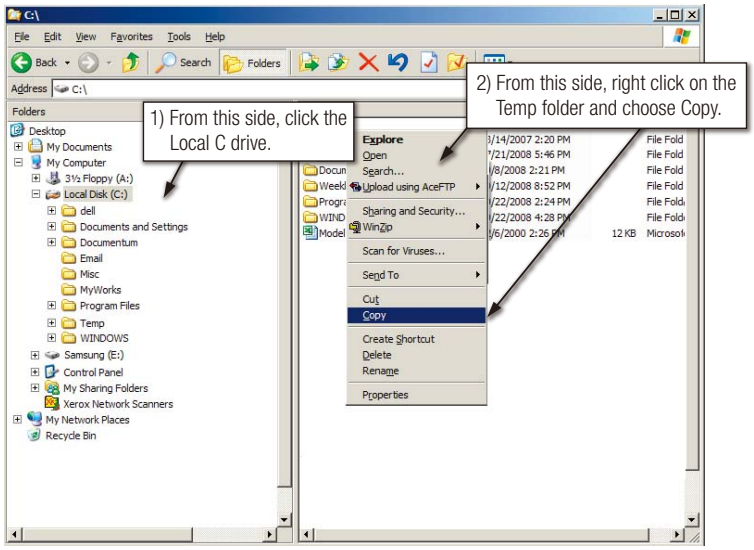
- Figure 9. Getting to the Windows Explorer



From the Windows Explorer, you will see various drive letters; A, C, your C drive is your local
Hard Drive. The STORY Station Series Drive will most likely be the E drive however, it could be any drive letter.
For the purposes of this manual, we will assume that the STORY Station Series drive is the E drive.
As well, for practice copying folders and files, we will copy the Temp folder onto the STORY Station Series drive.

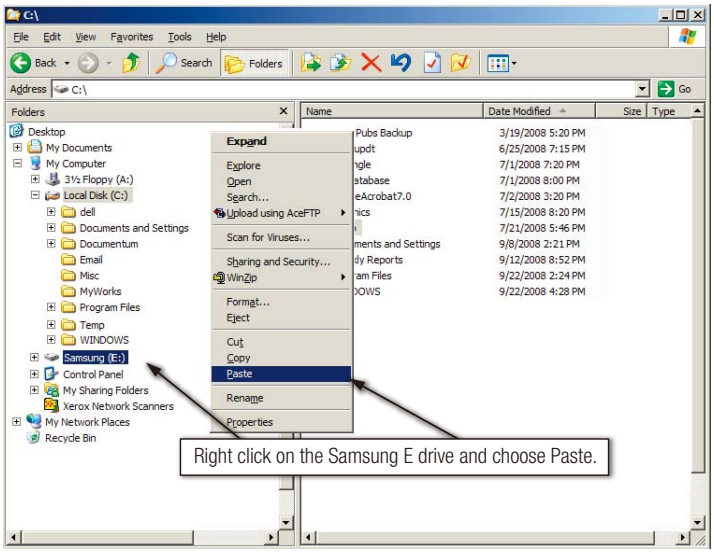
From the Windows Explorer screen:
Click Local Disk C
From the right-hand pane:
Right-click the Temp folder → Click Copy

- Figure 10. When you Right-Click on a file or folder, you get another menu.



Now, we will copy the Temp folder from the Local C drive, to the Samsung E drive. From the left pane in the Windows Explorer : Right Click Samsung E → Click Paste

- Figure 11. Using a Right-Click again, we can paste the Temp file onto the STORY Station Series drive.



Do not disconnect the data cable between the PC and the STORY Station Series during file transfer.
This could cause data loss and damage to the STORY Station Series.

Safely Removing your STORY Station Series

USB

For Windows

Right-click the device icon from the system tray at the lower right corner of your screen.

- Figure 12. The taskbar is located at the bottom-right of the screen.

Click "Safely Remove Hardware."

- Figure 13. The 'Safely Remove Hardware' prompt will list every device that is attached to your system.

Safely Remove Hardware
Select the device you want to unplug or eject, and then click Stop. When Windows notifies you that it is safe to do so unplug the device from your computer.
Hardware devices:
USB Mass Storage Device
USB Mass Storage Device at Location 0
Properties
Stop
Display device components
Close

Click 'Samsung STORY Station Series USB Device'

- Figure 14. This prompt will list all of the Mass Storage Devices like your Local Hard drive and your STORY Station Series Hard drive

Stop a Hardware device
Confirm devices to be stopped, Choose OK to continue.
Windows will attempt to stop the following devices. After the devices are stopped they may be removed safely.
USB Mass Storage Device
Generic volume - (E:)
Samsung STORY Station USB Device
OK
Cancel

When you see the "Safely Remove Hardware" message, you may safely remove the device from the system.

For Macintosh

Click the external hard disk drive icon and select "Eject "SAMSUNG.""

● Figure 15. For the Macintosh click the USB icon and choose Eject "SAMSUNG"

This safely disconnects the drive. It is now safe to detach the drive from the computer.

eSATA (Optional)

If the external drive is connected by the eSATA interface, the 'remove' menu may be inactive.

Shut down the computer before turning off the external drive or disconnecting the eSATA cable. Otherwise, It may cause data corruption.

■ Only STORY Station Plus model supports the eSATA interface.

Do not disconnect the data cable between the PC and the STORY Station Series during file transfer. This could cause data loss and damage to the STORY Station Series.

STORY Station Series Software

STORY Station Series External Hard Drive Software

Samsung STORY Station Series External Hard Drive comes with Samsung Auto Backup and Samsung SecretZone™. These applications support the Windows and the USB interface only.

Connecting your STORY Station Series External Hard Drive to the computer will automatically activate the installation wizard.

Select "Run Program" to install the applications.

Samsung Auto Backup and Samsung SecretZone™ will only be available when STORY Station Series External Hard Drive is connected to your computer.

For further information, please refer to the Auto Backup and SecretZone™ user's manuals that accompanied your STORY Station Series External Hard Drive.

Samsung Auto Backup

Samsung Auto Backup is a personal backup solution that enables you to backup individual files.
The application provides both manual and automatic (scheduled) backup features and includes various backup options such as backup in compressed file format and use of filters for backup files.

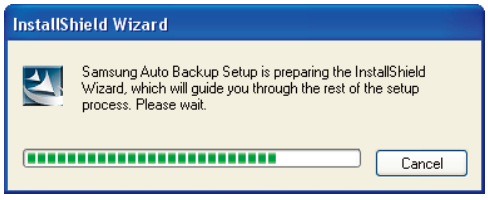
Samsung Auto Backup Installation

SAMSUNG (E:)
This disk or device contains more than one type of content.
What do you want Windows to do?
Install Samsung Tools
using the program provided on the device
Copy pictures to a folder on my computer
using Microsoft Scanner and Camera Wizard
View a slideshow of the images
using Windows Picture and Fax Viewer
Print the pictures
using Photo Printing Wizard
Open folder to view files
using Windows Explorer
Take no action
OK
Cancel

1.You will see this dialog the first time you connect your STORY Station Series External Hard Drive to the computer.

2. Select "Install Samsung Tools" and the click "OK."

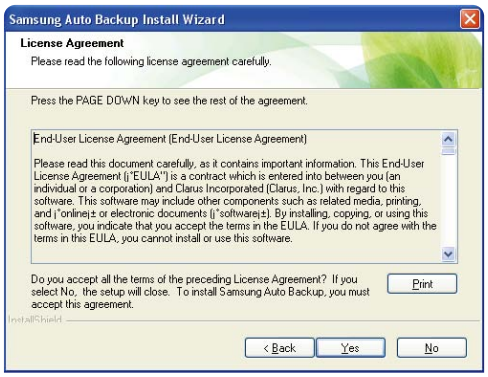
3. Select "Install Samsung Auto Backup" to start the installation process.


InstallShield Wizard
Samsung Auto Backup Setup is preparing the InstallShield Wizard, which will guide you through the rest of the setup process. Please wait.
Cancel

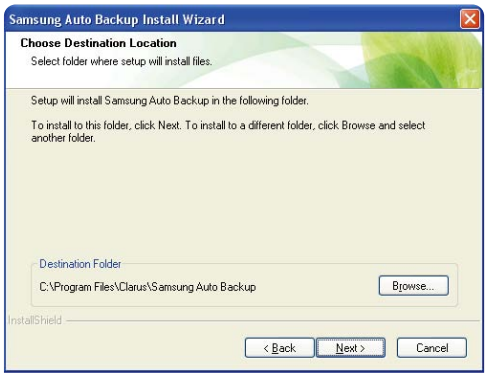
4. Once the preparation process is complete, InstallShield Wizards' greeting dialog will display.

Samsung Auto Backup Install Wizard
Welcome to the Install Wizard for Samsung Auto Backup
The Install Wizard will install Samsung Auto Backup on your computer. To continue, click Next.
< Back
Next >
Cancel

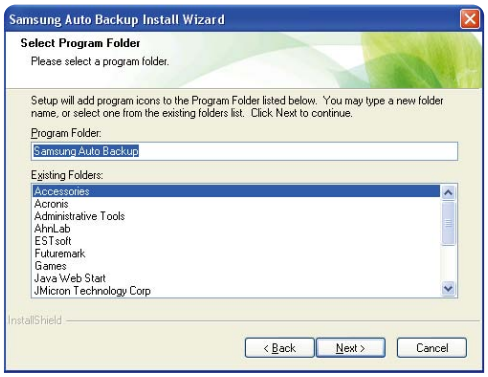
5. Click "Next."


Samsung Auto Backup Install Wizard
License Agreement
Please read the following license agreement carefully.
Press the PAGE DOWN key to see the rest of the agreement.
End-User License Agreement (End-User License Agreement)
Please read this document carefully, as it contains important information. This End-User License Agreement (j"EULA") is a contract which is entered into between you (an individual or a corporation) and Clarus Incorporated (Clarus, Inc.) with regard to this software. This software may include other components such as related media, printing, and j"online¡± or electronic documents (j"softwarej±). By installing, copying, or using this software, you indicate that you accept the terms in the EULA. If you do not agree with the terms in this EULA, you cannot install or use this software.
Do you accept all the terms of the preceding License Agreement? If you select No, the setup will close. To install Samsung Auto Backup, you must accept this agreement.
Print
InstallShield
< Back
Yes
No

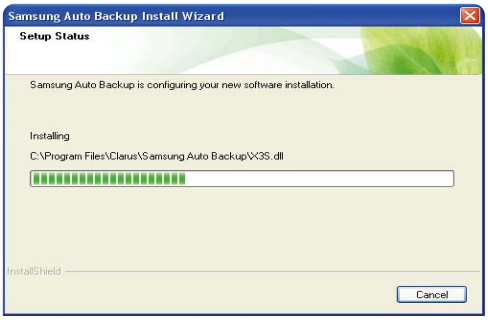
6. The dialog will display the end user license agreement. Carefully read the agreement. Select "Yes".


Samsung Auto Backup Install Wizard
Choose Destination Location
Select folder where setup will install files.
Setup will install Samsung Auto Backup in the following folder.
To install to this folder, click Next. To install to a different folder, click Browse and select another folder.
Destination Folder
C:\Program Files\Clarus\Samsung Auto Backup
Browse...
InstallShield
< Back
Next >
Cancel

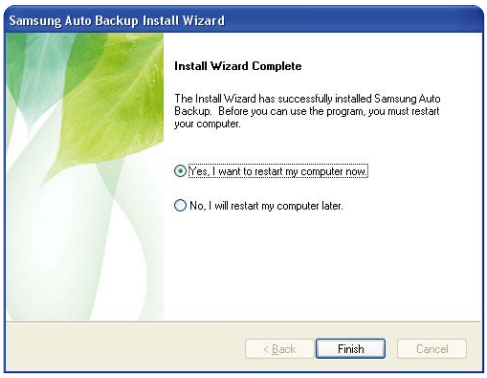
7. Select the destination for Samsung Auto Backup installation and then click "Next."



8. Select the folder under which you wish the Samsung Auto Backup icon to be registered. Then, click "Next."



9. The dialog will then display the installation progress.


Samsung Auto Backup Install Wizard
Install Wizard Complete
The Install Wizard has successfully installed Samsung Auto Backup. Before you can use the program, you must restart your computer.
Yes, I want to restart my computer now.
No, I will restart my computer later.
< Back
Finish
Cancel

10. Once the installation process is complete, a dialog requesting your decision on whether to reboot now or later will prompt. Click "Finish" to exit the installation wizard.

    Select "Yes, I want to restart my computer now" and then exit the installation wizard in order to finalize Samsung Auto Backup installation.

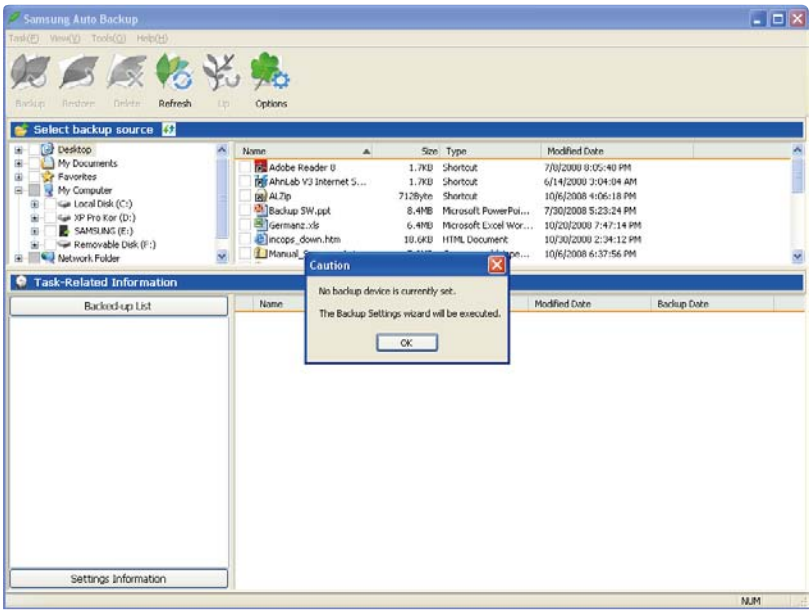
Data Backup using Samsung Auto Backup

There are two ways to backup data:

- Data Backup Options
- Manual Backup
- Quick Backup

You will need to first configure backup options before using Samsung Auto Backup.
Launch Samsung Auto Backup by clicking Start → Programs → Samsung → Samsung Auto Backup.

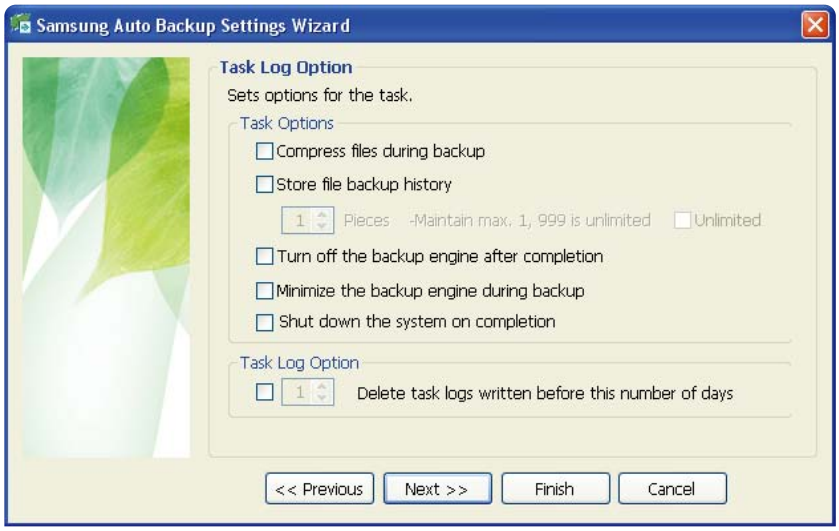
● Figure 16. Samsung Auto Back Screen



● Figure 17. Backup Destination Selection Dialog

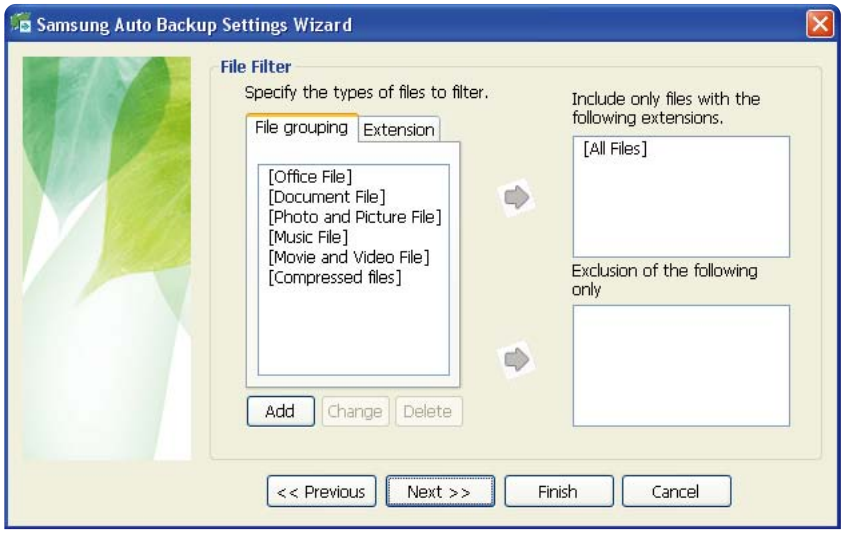
Designate the path to the backup device and then click "Next."

● Figure 18. Optional Settings Dialog



Configure the various backup options.

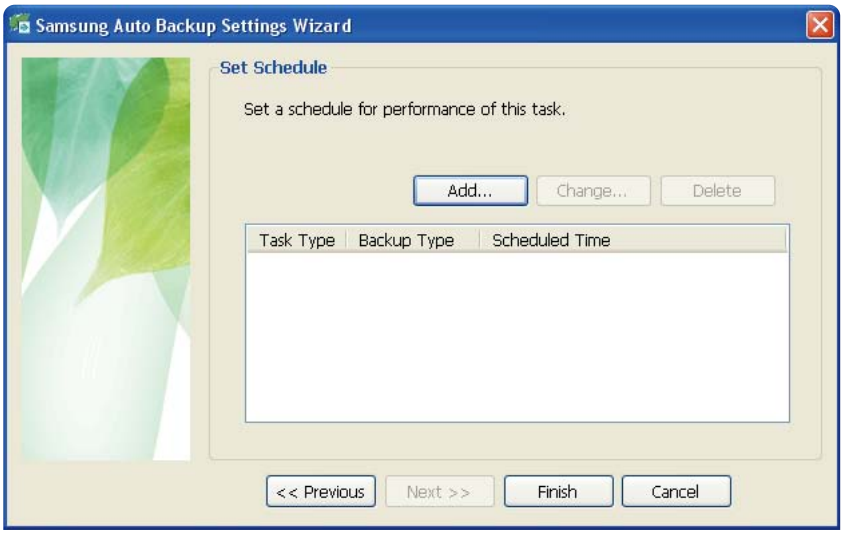
● Figure 19. File Filter Configuration Dialog



From the File Filter Configuration dialog, you will be able to select types of files you wish to backup and you wish to be excluded from the backup process.
You can define these files by grouping or by specific file extensions. For file groups, the application provides preconfigured groups and the ability to add user-defined groups.

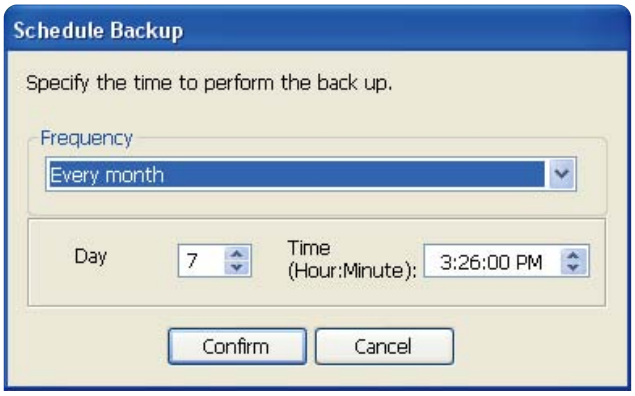
Clicking "Next" without making any change in this dialog sets the application to backup all types of files from the source.

● Figure 20. Backup Scheduling Dialog



It's even possible for the user to schedule automatic backups.
Click "Add" to configure and add a new Auto Backup schedule.
Clicking the "Add" button will prompt the New Schedule dialog.

● Figure 21. New Schedule Dialog

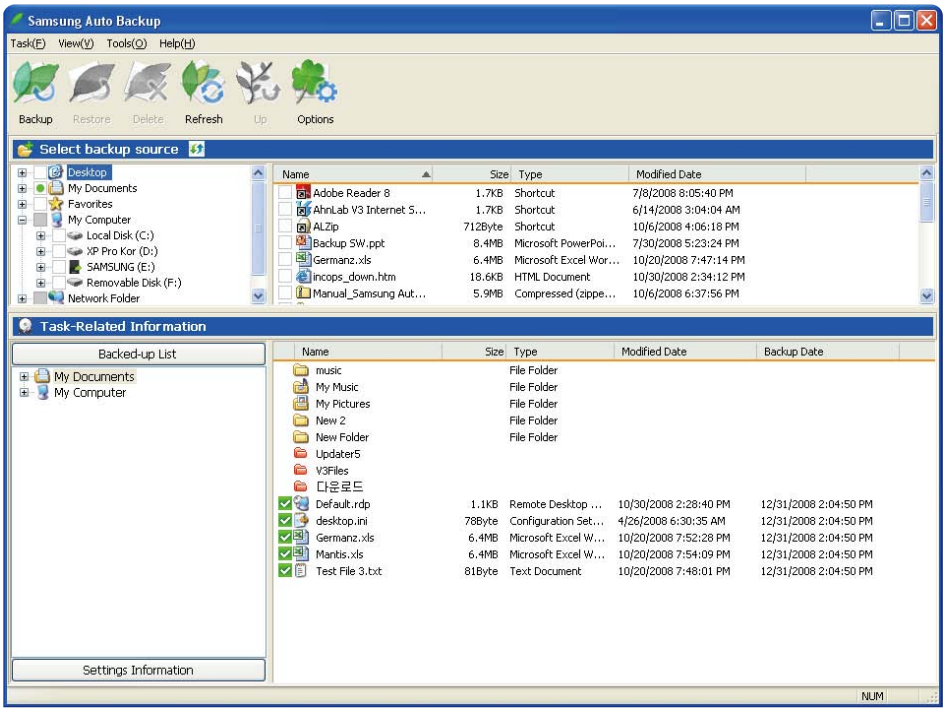


Select how often and when you wish Auto Backup to be performed and click "OK."

From the Backup Scheduling dialog, click "Finish" to exit the backup configuration wizard.
You are now ready to backup your data.

Samsung Auto Backup is configured to perform real time backup by default. Therefore, the application will automatically back up the content of "My Documents" after you exit the backup configuration wizard.

● Figure 22. Initial Application Screen



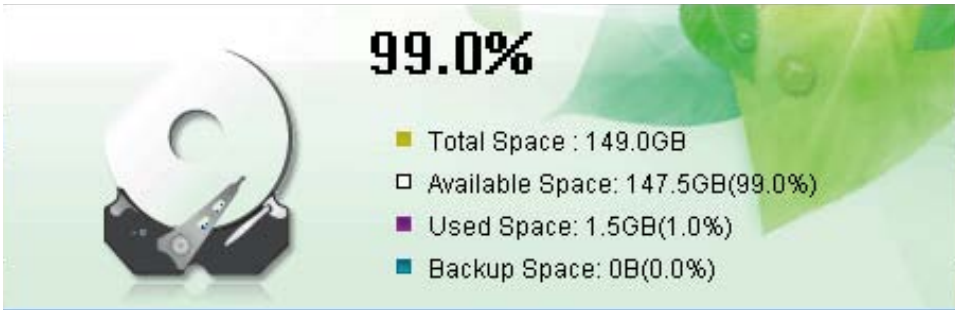
Once you have successfully configured Auto Backup, a new icon will appear on your system tray.

In this icon, the red section of the bar indicates the amount of storage device space used and the green section indicates the amount of space available.

● Figure 23. System Tray

Double-click the icon to view detailed information about the device's space use.

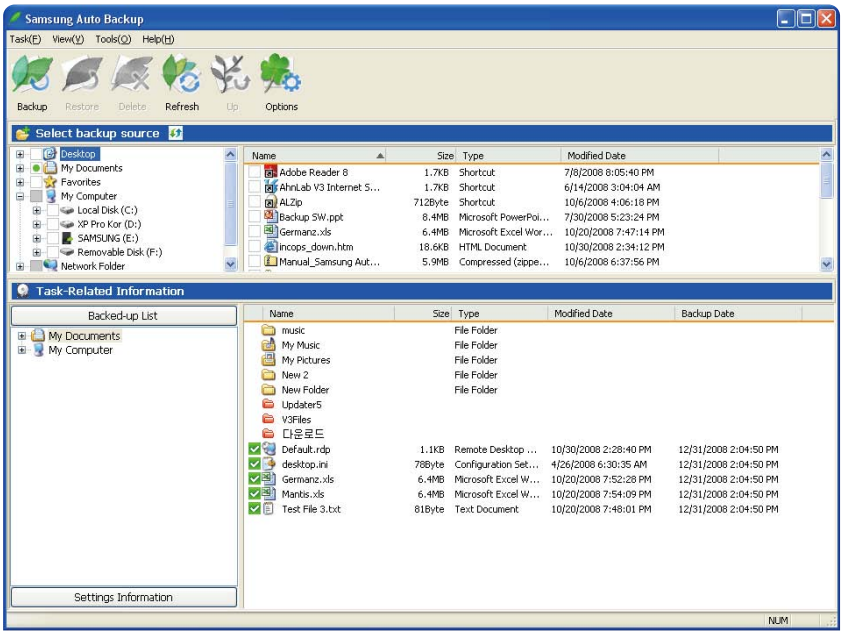
● Figure 24. Device Information Screen



Select original file(s) you wish to back up by checking the file(s) and/or folder(s) from the Original File Selection window.

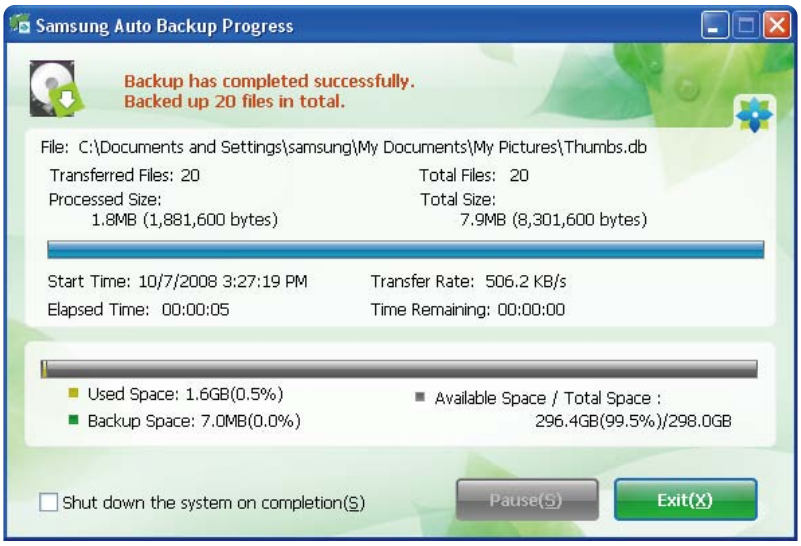
> Capacity Gauge is not available in eSATA mode.

● Figure 25. Original File Selection Screen – Manual Backup



Select "Backup" from the "Task" menu or click "Backup" from the toolbar.

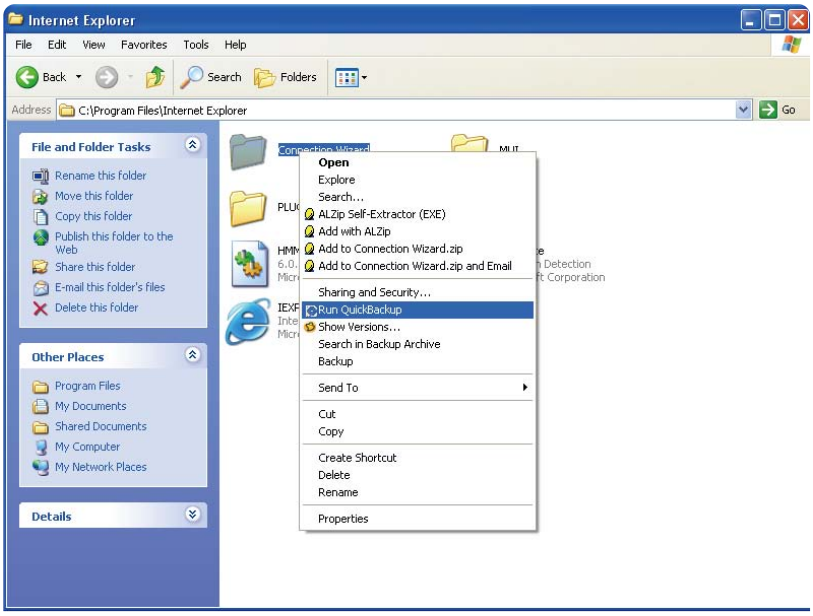
● Figure 26. Backup Completion Dialog



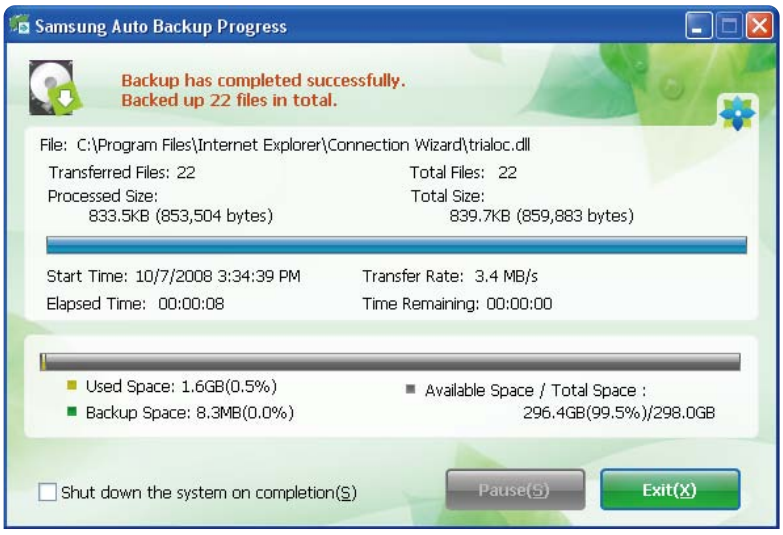
Quick Backup

Select file(s) and/or folder(s) you wish to back up. Right-click on your selection and then select "Quick Backup" from the context menu.

- Figure 27. Original File Selection Screen – Quick Backup



- Figure 28. Backup Completion Dialog



Quick Backup will only function with the backup device properly configured.
Files and folder that have been backed up with Quick Backup are automatically stored as backups of originals.

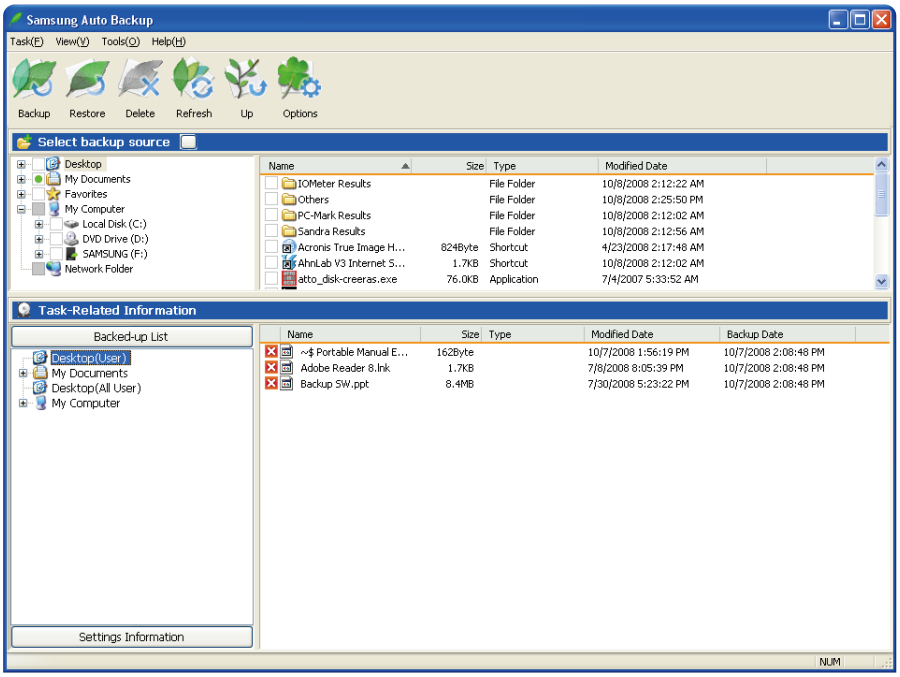
Restoring Backup Data

You can restore your backup data using Samsung Auto Backup.

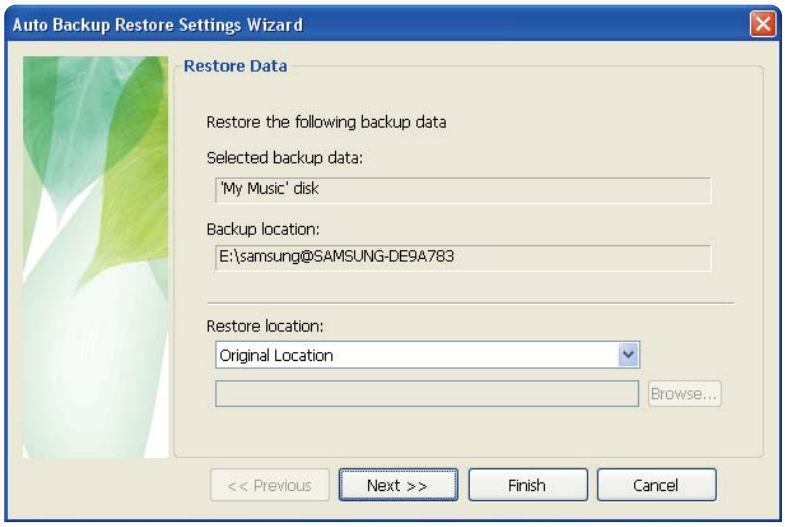
To restore your backup data using Samsung Auto Backup, you will need to launch the restore wizard. There are three ways of doing this. First, select the file(s) and/or folder(s) you with to restore and:

Right-click on selected files and select "Restore."
Select "Restore" from the "Task" menu.
Click on "Restore" from the toolbar.

- Figure 29. Restore Selection Screen

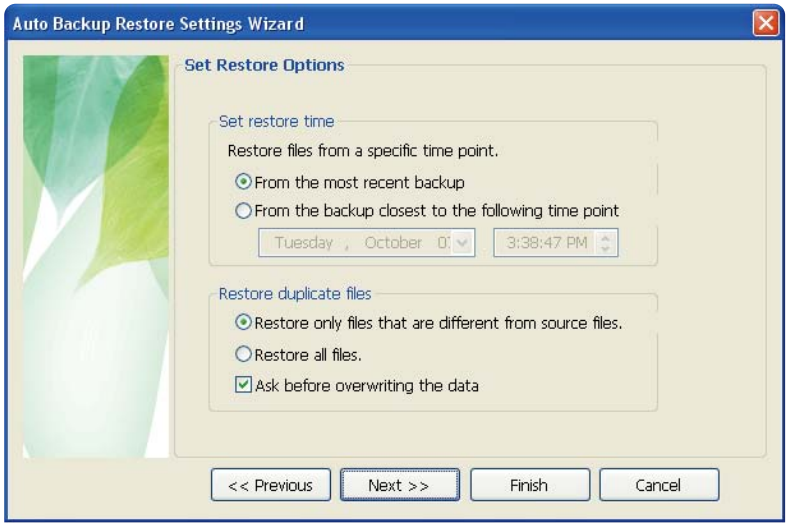


● Figure 30. Restore Destination Selection Screen



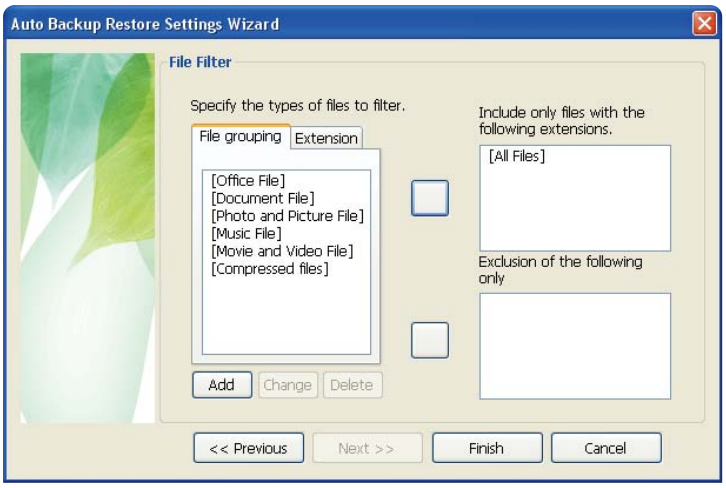
Restore wizard's first screen will prompt you to select the restore backup file destination.
There are two options available to you, which are:
Restore backup files to their original folder or
Designate a new destination folder to restore backup files to.

● Figure 31. Restore Options Screen


Auto Backup Restore Settings Wizard
Set Restore Options
Set restore time
Restore files from a specific time point.
From the most recent backup
From the backup closest to the following time point
Tuesday , October 0
3:38:47 PM
Restore duplicate files
Restore only files that are different from source files.
Restore all files.
Ask before overwriting the data
<< Previous
Next >>
Finish
Cancel

Restore wizard will then present restore time and duplicate file restoring options.
You will be able to choose to restore backup files from the most recent backup or from the closest backup to a specified date and time.
As for duplicate backup files, you have the option to restore backup files that are different from their originals only or to restore all the files.

● Figure 32. File Filter Screen

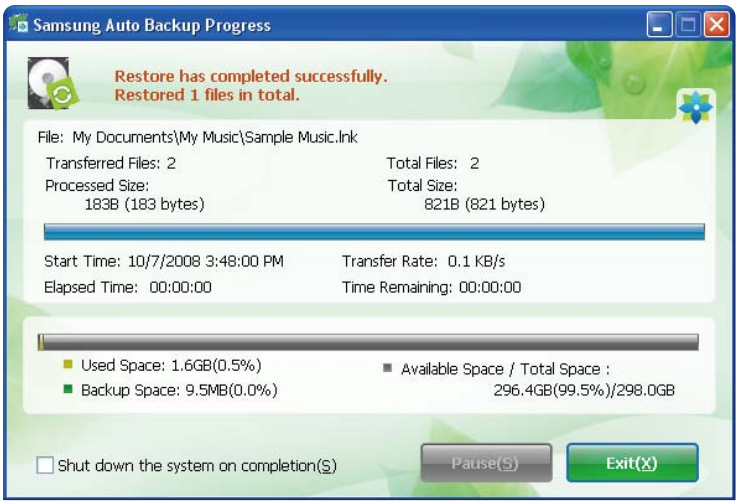


Restore file filter wizard lets you designate the types of files you wish to restore.
Designate the types of file extensions and/or file groups you wish to restore or exclude from restoring and then click "Finish." Clicking "Finish" without making any change in this dialog sets the application to restore all file types.

After configuring the options, click "Finish" to start restoring backup files.
Samsung Auto Backup Engine window will prompt and display the restore progress.
This engine ignores duplicate files and restores only those files with different data or creation date, resulting in much faster processing times.

Once the process is complete, the following screen will display:

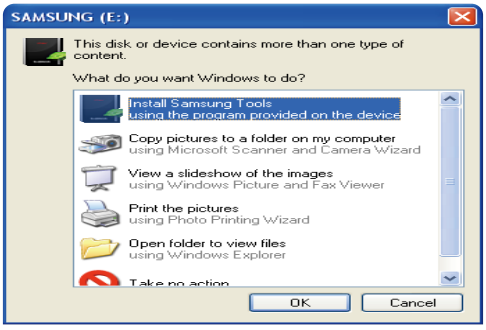
● Figure 33. Restore Completion Screen



Samsung SecretZone™

Samsung SecretZone™ is an information privacy software application operating in the Windows environment. Samsung SecretZone™ enables you to save and protect important and private data from others with ease.

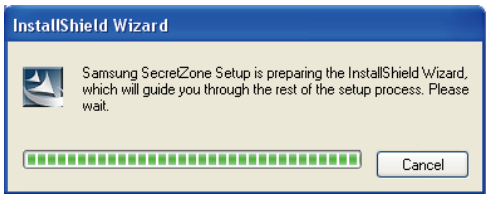
Samsung SecretZone™ Installation


SAMSUNG (E:)
This disk or device contains more than one type of content.
What do you want Windows to do?
Install Samsung Tools
using the program provided on the device
Copy pictures to a folder on my computer
using Microsoft Scanner and Camera Wizard
View a slideshow of the images
using Windows Picture and Fax Viewer
Print the pictures
using Photo Printing Wizard
Open folder to view files
using Windows Explorer
Take no action
OK
Cancel

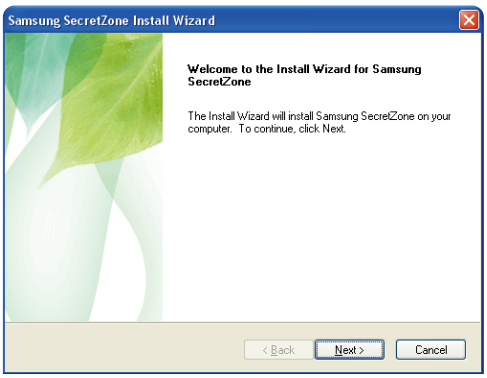
1.You will see the following dialog the first time you connect your STORY Station Series External Hard Drive to the computer.

2. Select "Install Samsung Tools" and then click "OK."

3.Select "Install Samsung SecretZone™".


InstallShield Wizard
Samsung SecretZone Setup is preparing the InstallShield Wizard, which will guide you through the rest of the setup process. Please wait.
Cancel

4. Once the preparation process is complete, InstallShield Wizard's greeting dialog will display.

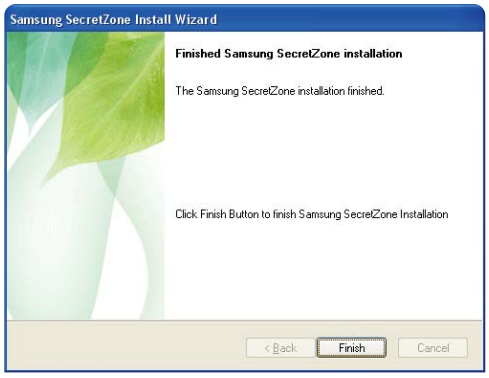

Samsung SecretZone Install Wizard
Welcome to the Install Wizard for Samsung SecretZone
The Install Wizard will install Samsung SecretZone on your computer. To continue, click Next.
< Back
Next >
Cancel

5. Click "Next."

Samsung SecretZone Install Wizard
Create the account for the administrator
This is the account setting for the administrator to use Samsung SecretZone. Please set the account for the administrator.
Administrator ID:
admin
Password:
Confirm:
InstallShield
< Back
Next >
Cancel

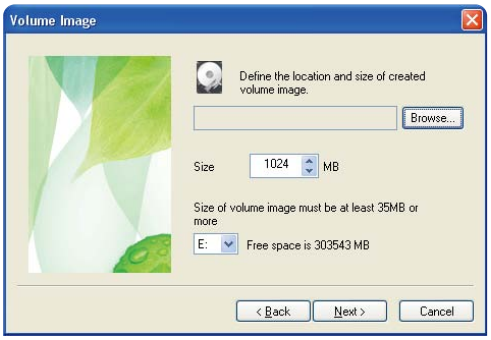
6. You will then be asked to enter an administrator password. Enter the password and then click "Next" to continue.

Samsung SecretZone™ is a security software and will not allow you access to protected data without a proper ID and password. Be careful not to lose your ID and password.

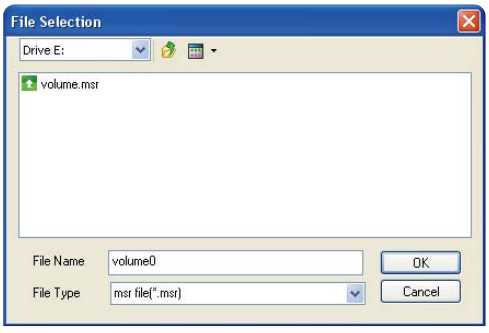


7. Click "Finish" to complete the installation process.

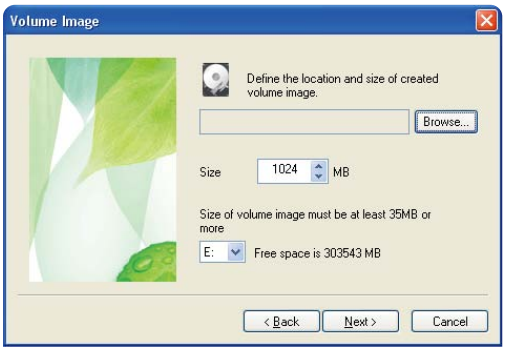
Virtual Drive with Samsung SecretZone™



1. If select "Creation" of "File" menu or "Creation" icon of icon bar, Volume Image Cration Wizard will be displayed.

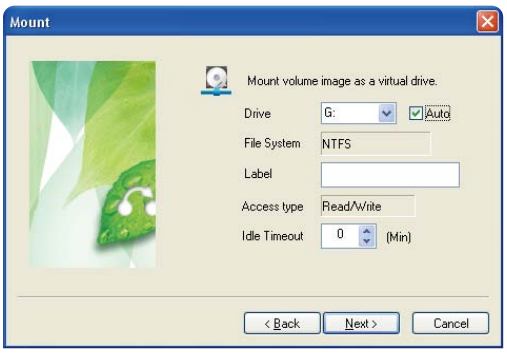


2. Click "Browse" and designate the file you wish to create.



3. Designate the size of the volume image you wish to create.

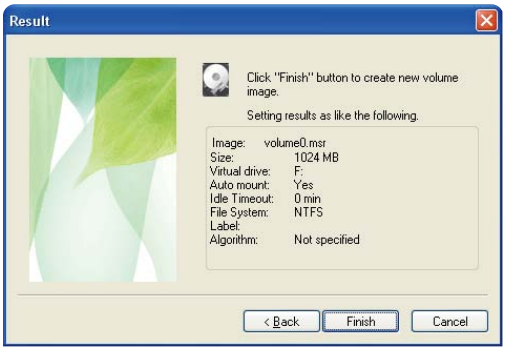
Software limitations require that when using a FAT32 file system the maximum volume image size is 2 gigabytes. Using the NTFS file system allows for a volume image size of up to 2 terabytes



4. Designate the drive to connect with, the file system, label, accessibility, and idle session limit.

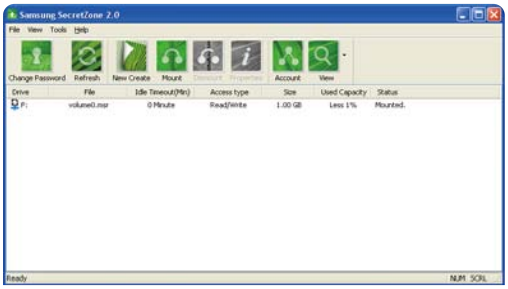
Create the account for the volume image
Set password to volume image and decryption of this password
Password
Confirm
You should enter password. Also password has at least 5 and the most 15 characters.
Algorithm
Not specified
< Back
Next >
Cancel

5. Designate the volume's password and algorithm.



6. Verify your virtual image settings.

7. If the settings are correct, click "Finish" to generate the volume image.



You've now created a virtual drive.

Troubleshooting

- Check the Data cable connection.
- Check the LED light on the HDD.
- Check the power supply to STORY Station Series External Hard Drive.
  - Ticking noise is an indication of insufficient power.
- If the drive is not being recognized, try plugging it into a different USB port.

FAQ

Q1. File transfer takes too long.

A1. You will experience slow file transfer speeds if your computer does not support USB 2.0 or if you do not connect STORY Station Series External Hard Drive to a USB 2.0 port. Try connecting STORY Station Series External Hard Drive to a different port or, if your computer does not support USB 2.0, purchase a separate USB 2.0 port.

A1. To use the STORY Station 3.0 model at its Maximum speed, you need a PC or a Host Card that supports USB 3.0 interface and USB 3.0 Cable.

Q2. The actual storage capacity of STORY Station Series External Hard Drive is different than the capacity shown on the packaging.

A2. Type of file system used for the drive, partitioning arrangement, type of operating system, and various other factors can affect the actual storage capacity displayed by your computer.
(1MB=1,000,000bytes and 1GB=1,000,000,000bytes. 1TB=1,000,000,000,000bytes)

Q3. I connected my STORY Station Series External Hard Drive, and the computer seems to recognize it, but the drive won't show up under Windows Explorer.

A3. STORY Station Series External Hard Drive is by default formatted to NTFS and will work normally when you connect it to your computer. However, if the partition has been erased or the file system has been changed to a one that's not recognized by Windows, the drive will not appear under Windows Explorer. Try formatting the drive to FAT32 or NTFS.
(Caution : Formatting will erase all data stored in the drive.)

Q4. I am using Windows XP and cannot format the drive to FAT32.

A4. Windows operating systems that followed Windows NT have limited FAT32 formatting to 32GB. Therefore, if you wish to format your STORY Station Series External Hard Drive to FAT32, you will need to download a format utility from our website.
(Caution : Formatting will erase all data stored in the drive. We recommend that you back up your data before proceeding.)

Q5. I formatted my STORY Station Series External Hard Drive and lost all the bundle software.

A5. Bundle applications that came with your STORY Station Series External Hard Drive are available for download at Samsung Electronics' customer support website.

Q6. I am using a Mac, and I can't copy files.

A6. If the drive has been formatted to NTFS, data stored in the drive can only be read by Mac systems.
Reformatting for Mac OS may be required (Refer to the 32, 33 page).

Q7. What is the maximum settable size for a security zone?

A7. The FAT32 file system limits the size of any file on the drive to a maximum of 4GB. To ensure reliable operation under FAT32, SecretZone™ limits each virtual drive's size to a maximum of 2GB. Windows PC owners who wish to utilize capacity greater than 2GB should re-format their external drive to NTFS in the Windows operating system.

Appendix

WARNING – PARTITONING AND FORMATTING YOUR DRIVE WILL PERMANENTLY ERASE ALL THE FILES ON THE DRIVE. DO NOT ATTEMPT TO DO THIS UNLESS ALL OF YOUR FILES HAVE BEEN BACKED UP AND CHECKED FOR RELIABILITY AND READABILITY.

Partitioning and Changing File System Type

It's possible to partition your STORY Station Series External Hard Drive and change the file system type.

- Reformat to FAT32
- Reformat to NTFS
- Reformat in Macintosh

Reformat to FAT32

- Use Samsung Format Utility to format your STORY Station Series External Hard Drive to FAT32. (Samsung Format Utility is a Windows application and is available for downloaded from Samsung's online Customer Support page.)

- Figure 34. FAT format utility page

> The Samsung Format Utility does not support the eSATA interface. Use the USB connection.

Reformat to NTFS

Following describes formatting to NTFS in Windows XP:

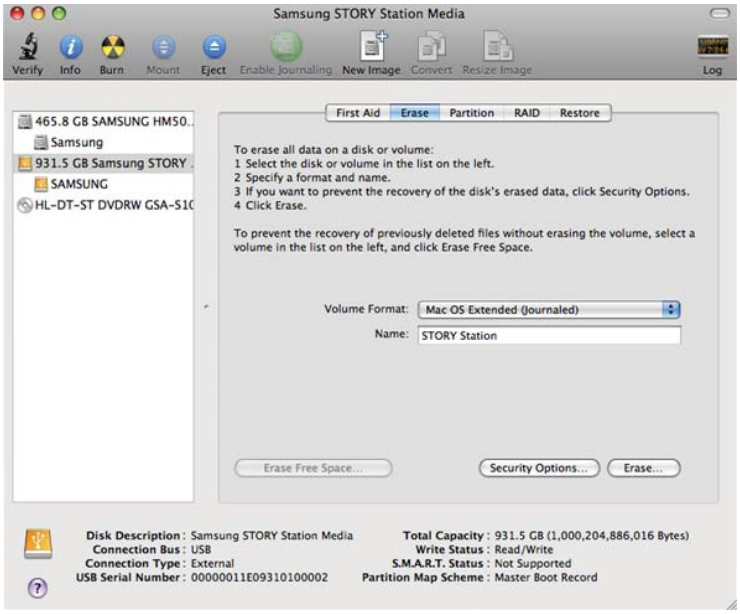
- Connect STORY Station Series External Hard Drive to the computer.
- Click "Start" from the lower left corner of your screen.
- Right-click "My Computer" and then select "Manage."
- From the "Computer Management" tool, select "Disk Management."
- Right-click the drive you wish to format and then select "Delete Partition."
- Once drive partition has been deleted, right-click the drive you wish to format and then select "New Partition" as shown in the diagram below.
- From Create Partition Wizard, select "Primary Partition" and then enter the desired size of the partition.
- From the "File System" menu, select "NTFS" and format

WARNING – PARTITONING AND FORMATTING YOUR DRIVE WILL PERMANENTLY ERASE ALL THE FILES ON THE DRIVE. DO NOT ATTEMPT TO DO THIS UNLESS ALL OF YOUR FILES HAVE BEEN BACKED UP AND CHECKED FOR RELIABILITY AND READABILITY.

Format in Macintosh

Following describes formatting in Mac OS X:

- Launch Mac OS X's "Disk Utility" tool.
- Open the main drive folder from the desktop. Open the "Applications" folder and then the "Utilities" folder.
- Select the "Disk Utility" file.
- Select the drive you wish to reformat.
- Select the "Erase" menu.
- Select "Mac OS Extended (Journaled)" from "Volume Format" menu and then Click "Erase" button


Samsung STORY Station Media
Verify
Info
Burn
Mount
Eject
Enable Journaling
New Image
Convert
Resize Image
Log
465.8 GB SAMSUNG HM50..
Samsung
931.5 GB Samsung STORY
SAMSUNG
HL-DT-ST DVDRW GSA-S1C
First Aid
Erase
Partition
RAID
Restore
To erase all data on a disk or volume:
1 Select the disk or volume in the list on the left.
2 Specify a format and name.
3 If you want to prevent the recovery of the disk's erased data, click Security Options.
4 Click Erase.
To prevent the recovery of previously deleted files without erasing the volume, select a volume in the list on the left, and click Erase Free Space.
Volume Format:
Mac OS Extended (Journaled)
Name:
STORY Station
Erase Free Space...
Security Options...
Erase...
Disk Description : Samsung STORY Station Media
Connection Bus : USB
Connection Type : External
USB Serial Number : 00000011E09310100002
Total Capacity : 931.5 GB (1,000,204,886,016 Bytes)
Write Status : Read/Write
S.M.A.R.T. Status : Not Supported
Partition Map Scheme : Master Boot Record

Once formatting is complete, the drive will appear on your desktop.

Product Certifications

CE (European Union/Community)
VCCI (Voluntary Control Council for Interference by Information)
FCC (Federal Communications Commission)
C-TICK
KCC (Korea Communications Commission)
BSMI (Bureau of Standards, Metrology and Inspection)
cUL (C- Underwriter's Laboratories, Inc)
TUV (Technischer Uberwachungs Verein)
CB

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

FCC

	CAUTION : Changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.
Class B	**Note :** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications, However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: - Reorient or relocate the receiving antenna. - Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. - Consult the dealer or an experienced radio/TV technician for help.

Warranty Information

The following limited warranty applies to the Samsung external hard disk drive but does not supersede regional and national laws and regulations.

Limited Warranty

Samsung makes the following limited warranties during the warranty period: (a) the Products will function properly under normal use; (b) the Products will be free from defects in materials or workmanship; (c) the Products will conform to the published specifications; and (d) the Products will conform to any additional specifications agreed to in writing by the parties.

Samsung warranties do not cover any problem that is caused by (a) commercial use; accident; abuse; neglect; shock; electrostatic discharge; heat or humidity beyond product specifications; improper installation; operation; maintenance or modification; or (b) any misuse contrary to the instructions in the user's manual; or (c) lost passwords; or (d) malfunctions caused by other equipment.

Our limited warranties are void if a product is returned with removed, damaged, or tampered labels or any alterations (including removal of any component or external cover). Our warranties do not cover data loss – back up the contents of your drive to a separate storage medium on a regular basis. Also, consequential damages; incidental damages; and costs related to data recovery, removal and installation are not recoverable under our warranties.

Warranty Period

The warranty period for product is three (3) years from the documented date of purchase from Samsung or a Samsung' authorized reseller.

Customer Service

To request warranty service, please contact the place of purchase, or visit our web site (www.samsunghdd.com) for information on obtaining service or an RMA (Return Material Authorization) number. Submit your phone number, e-mail, address, name, product model, and serial number(s) and an RMA number with all pertinent information will be provided to you for returning product to Samsung. When you return the product to Samsung, the product must be properly packaged in original packing with a traceable forwarder and freight prepaid to the return address listed on the RMA. Remember to write the RMA number on the out side of box, or the shipment will be refused and returned to you at freight collect.

Samsung, or an authorized Samsung service center, will replace your product with a functionally equivalent product. Samsung will not return your original drive and data recovery is not included.

It is highly recommended that you backup your data. Once your drive is received at Samsung, the ownership of the product and all content therein will be transferred to Samsung.

Please contact Samsung with any comments or inquiries at www.samsunghdd.com

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